



CARVER  
COUNTY

Program Year 2024  
**Performance Measures**

# BOARD OF COUNTY COMMISSIONERS CARVER COUNTY, MINNESOTA

Date: June 18, 2024  
Motion by Commissioner Lynch

Resolution No 59-24  
Seconded by Commissioner Fahey

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### Performance Measurement Program, 2024 Report

WHEREAS, Benefits to Carver County for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, the Council on Local Results and Innovation developed a Performance Measurement Program that is voluntary for counties and cities to participate in; and

WHEREAS, Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW, THEREFORE, BE IT RESOLVED, Carver County will continue to report the results of the performance measures to its citizenry by the end of the year through posting on the county's website.

BE IT FINALLY RESOLVED, Carver County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the County.


YES	ABSENT	NO
DEGLER	_____	_____
FAHEY	_____	_____
LYNCH	_____	_____
UDERMANN	_____	_____
WORKMAN	_____	_____

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STATE OF MINNESOTA  
COUNTY OF CARVER

I, David Hemze, duly appointed and qualified County Administrator of the County of Carver, State of Minnesota, do hereby certify that I have compared the foregoing copy of this resolution with the original minutes of the proceedings of the Board of County Commissioners, Carver County, Minnesota, at its session held on the 18th of June, 2024, now on file in the Administration office, and have found the same to be a true and correct copy thereof.

Dated this 18th day of June, 2024

  
Dave Hemze (Jun 18, 2024 10:20 CDT)

\_\_\_\_\_  
Dave Hemze

\_\_\_\_\_  
County Administrator

# About This Program

The Minnesota State Legislature in 2010 created the Council on Local Results and Innovation to develop standard performance measures to aid residents, taxpayers, and state and local elected officials in determining the efficiency and effectiveness of counties and cities in providing services and measuring residents' opinion of those services. The Council released a standard set of 10 performance measures for counties and created a comprehensive performance measurement system for counties to implement.

Carver County voluntarily agreed to participate in the state's Performance Measurement Program in 2011 and has participated each year since that time. The County follows the guidelines sent out by the Council and receives Local Government Aid reimbursement for its participation in the program. Carver County is one of 28 counties in the state (32 percent of all counties) that participate in the Performance Measurement Program.

The Performance Measurement Program reinforces Carver County's work to achieve its vision, mission, and goals listed and described as follows:

**Vision:** Where the future embraces the past in keeping Carver County a great place to live, work and play for a lifetime.

**Mission:** To meet the service requirements and special needs of our residents in a fiscally responsible and caring way. We will plan the county's growth to preserve its uniqueness and will encourage rural and urban compatibility. We will protect our history while planning for a dynamic future.

**Goals and Outcome/Output Measures:** Carver County's Strategic Plan outlines five goals designed to serve as the foundation for all future strategies, work, and priorities of the County. Each year, the County Board works with County staff to develop an Implementation Plan that outlines outcome/output measures that address the following five goals:

- **Communities Goal:** Create and maintain safe, healthy, and livable communities
- **Connections Goal:** Develop strong public partnerships and connect people to services and information.
- **Finances Goal:** Improve the County's financial health and economic profile.
- **Growth Goal:** Manage the challenges and opportunities resulting from growth and development.
- **Culture Goal:** Provide an organizational culture which fosters individual accountability to achieve goals and sustain public trust and confidence in County government.

Within this Performance Measurement and Indicators Report, the County's goal statements related to Communities, Connections, Finances, and Growth are listed with one or more performance measures or indicators listed under the goal. No performance measures or indicators for the Culture goal were included in this report since none of the state standards for performance measures align with the County's goal statement related to Culture.

# Communities Goal

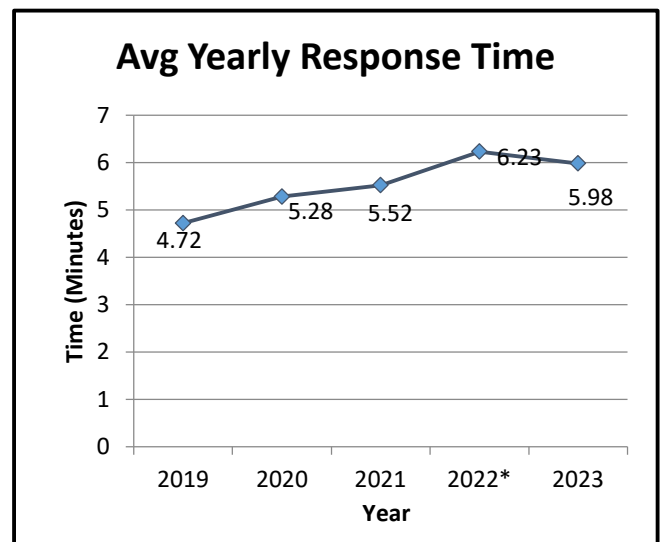
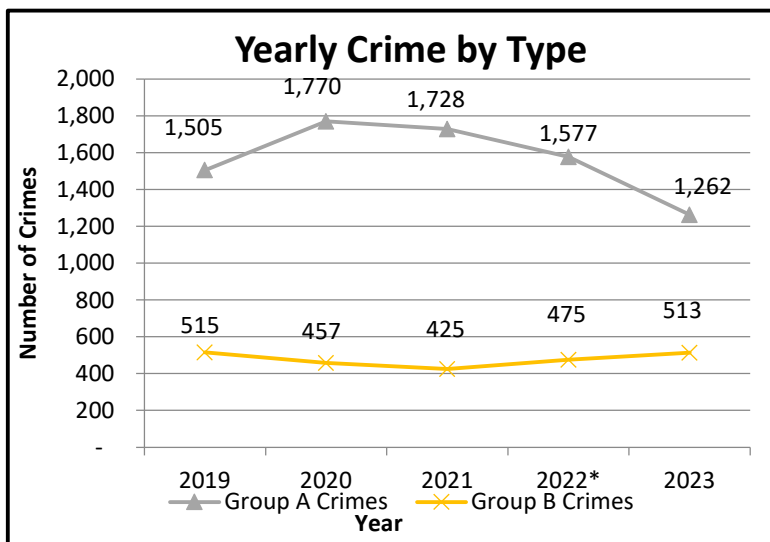
Create and maintain safe, healthy, and livable communities.

## Public Safety Standard Measures

**Crime Rates and Response Times:** One aspect of public safety is reflected in data submitted by the Minnesota Bureau of Criminal Apprehensions on Part I and Part II crimes committed in Carver County. Part I crimes include: homicide, rape, aggravated assault, burglary, robbery, auto theft, theft, and arson. Part II crimes include: other assaults, forgery, fraud, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, driving under the influence (DUI), liquor laws, disorderly conduct, and other offenses. In 2016 a government mandated change in classification for crimes was released, Group A and Group B. Group A crimes include: animal cruelty, arson, assault, aggravated assault, bribery, burglary, counterfeiting/forgery, property damage, drugs, embezzlement, extortion/blackmail, fraud, gambling, homicide, human trafficking, kidnapping, theft/larceny, motor vehicle theft, pornography, prostitution, robbery, sex offenses (forcible and non-forcible), stolen property offenses, and weapons. Group B crimes include: bad checks, curfew/loitering, disorderly conduct, driving under the influence (DUI), drunkenness, family offenses (non-violent), liquor law violation, peeping tom, runaway, trespassing, ordinances, and all other offenses. The following table indicates Part I, Part II, Group A, and Group B crime rates for Carver County and the Carver County Deputy average response times for these types of crimes. The average response time is indicated in minutes from the time the call was dispatched to the first squad on the scene for a top-priority call for Part I, Part II, Group A, and Group B crimes:

Public Safety			
Year	Group A Crimes	Group B Crimes	Average Response Time in Minutes
2019	1,505	515	4.72
2020	1,770	457	5.28
2021	1,728	425	5.52
2022*	1,577	475	6.23
2023	1,262	513	5.98

\*2022 updated based on updated data



Adult Offenders with New Felony Convictions: The recidivism rate for felony offenders is another measure of public safety. Data from the Minnesota Sentencing Guidelines Commission is used to determine the percent of adult offenders with a new felony conviction within three years of discharge. Pre-trial supervision cases were excluded as these cases are not formal supervision, and different results are expected for cases placed on supervision postadjudication.

<b>Adult Offenders with New Felony Convictions Within 3 Years of Discharge</b>	
<b>Data Sample Analysis Year</b>	<b>Percent of Recidivism</b>
2015-2016 Data Sample Analyzed in 2018	4.0% (1)
2016-2017 Data Sample Analyzed in 2018	4.0% (2)
2017-2018 Data Sample Analyzed in 2019	6.0% (3)
2018-2019 Data Sample Analyzed in 2020	4.0% (4)
2019-2020 Data Sample Analyzed in 2021	6.0% (5)

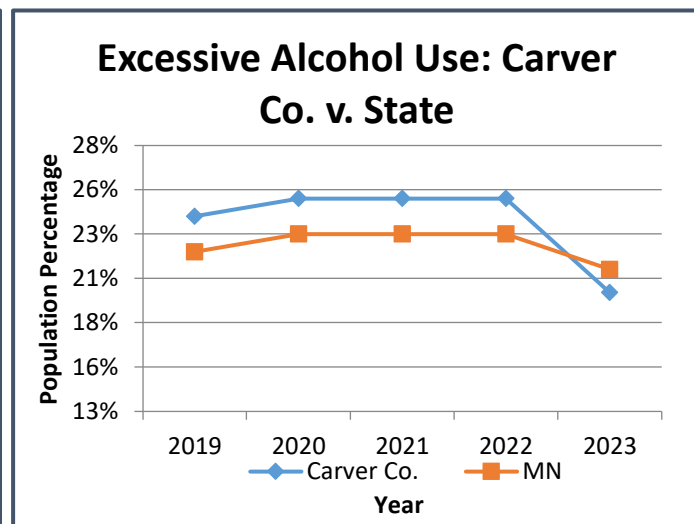
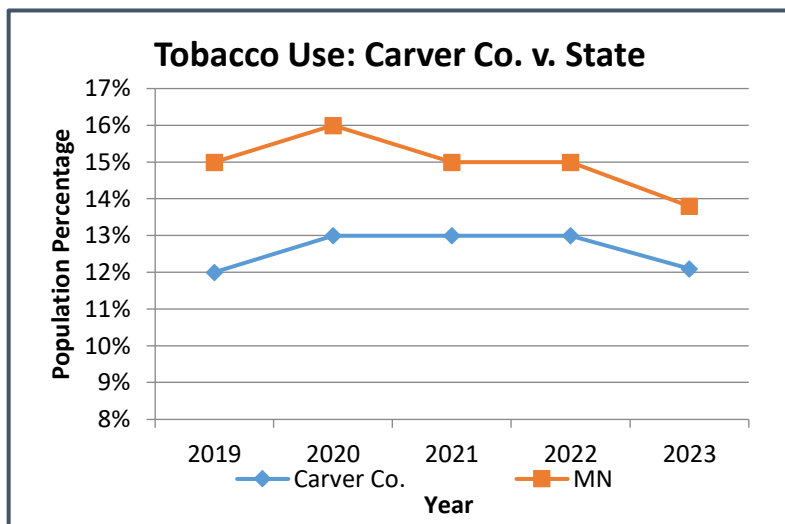
- (1) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from 6/1/16 to 6/1/17. Three year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision" and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 466 cases, random clients were selected to total a sample of 93 offenders, which is approximately a 20% sample. Recidivism was tracked on these cases. 4 offenders reoffended at a felony level.*
- (2) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from to 5/17/17 to 5/17/18. Three year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision" and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 519 cases, random clients were selected to total a sample of 64 offenders, which is approximately a 13% sample. Recidivism was tracked on these cases. 2 offenders reoffended at a felony level.*
- (3) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from to 6/1/18 to 6/1/19. Three year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision" and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 671 cases, random clients were selected to total a sample of 83 offenders, which is approximately a 12% sample. Recidivism was tracked on these cases. 5 offenders reoffended at a felony level.*
- (4) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from to 1/1/19 to 1/1/20. Three year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision" and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 632 cases, random clients were selected to total a sample of 105 offenders, which is approximately a 17% sample. Recidivism was tracked on these cases. 5 offenders reoffended at a felony level.*
- (5) *Sample generated from a Court Services Tracking System (CSTS) report of closed cases from to 01/01/20-01/01/21. Three year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision" and we expect different results for cases placed on supervision post-adjudication. Out of the sample of 600 cases, random clients were selected to total a sample of 86 offenders, which is approximately a 14% sample. Recidivism was tracked on these cases. 5 offenders reoffended at a felony level.*

## Public Health/Social Services Standard Measures

**Tobacco and Alcohol Use:** In assessing the health of the County, areas of focus for the Public Health Department have included tobacco use and excessive alcohol use by County residents. The department uses the County Health Rankings to obtain information on tobacco and alcohol use by County residents.

The table below compares the percentage of County residents who use tobacco with the state average, and it compares the percentage of County residents who drink alcohol excessively with the state average. Tobacco and Excessive Alcohol

Tobacco and Excessive Alcohol Use				
Year	Carver County Tobacco Use	Minnesota Tobacco Use	Carver County Excessive Alcohol	Minnesota Excessive Alcohol
2019	12.0%	15.0%	24.0%	22.0%
2020	13.0%	16.0%	25.0%	23.0%
2021	13.0%	15.0%	25.0%	23.0%
2022	13.0%	15.0%	25.0%	23.0%
2023	12.1%	13.8%	19.7%	21.0%



**Low-Weight Births:** Another measure of a healthy community is reflected in the percentage of low-weight births that occur each year. Data from the March of Dimes and the County Health Rankings provide information on the percentage of low-birth-weight babies born to County residents. As the table below indicates, the percentage of low-weight births in the County has remained consistently below the state average from 2019-2021, data is not available for 2022-2023.

Low-Weight Births		
Year	Carver County	Minnesota
2019	3.1%	5.3%
2020	3.5%	5.1%
2021	5.2%	7.2%
2022	Not Available	Not Available
2023	Not Available	Not Available

**Maltreatment of Children:** The safety of children in terms of the prevention of child abuse and neglect is also a measure of a community’s health and safety. County records are used to determine the percent of children where there is a recurrence of maltreatment following an intervention. The measures indicated in the table below follow federal measurement guidelines used to determine the percentage of children who were victims of substantiated or indicated child abuse and/or neglect during the reporting period that had another substantiated or indicated report within 12 months.

Maltreatment of Children Recurrence	
Year	Percent of Recurrence of Child Abuse and/or Neglect in 12-Month Period
2019	5.3%
2020	0.0%
2021	0.0%
2022	9.6%
2023	1.4%

### **Election Standard Measures**

**Accuracy of Post-Election Audit:** One measure of a livable community is participation in elections and confidence in the accuracy of election results. Minnesota counties perform a post-election audit of election results returned by the optical scan ballot counters used in state general elections. The review is a hand count of the ballots for each eligible election in the precinct compared with the results from the voting system used in the precinct. The following table indicates the percentage of accuracy for the past five state elections.

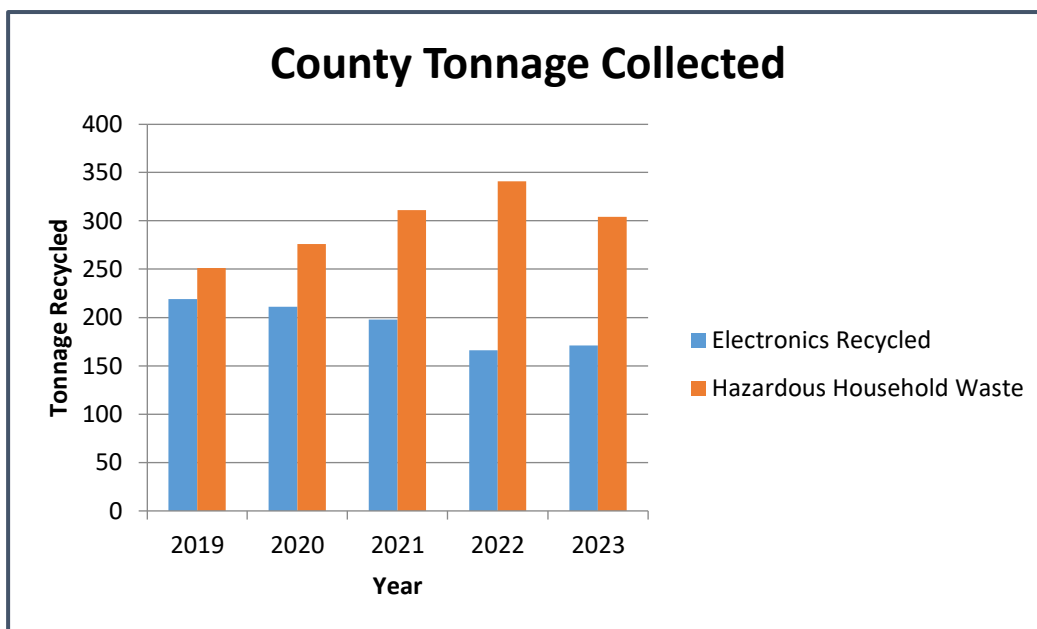
Election Results Accuracy Base on Post-Election Audit	
Year	Percentage of Accuracy
2014	100%
2016	100%
2018	100%
2020	100%
2022	100%

### **Environment Standard Measures**

**Collection of Hazardous Household Waste and Electronics:** Hazardous waste can contaminate the soil and/or water supply if not disposed of properly, posing a threat to health and the environment. Recycling rates for hazardous household waste and electronic provide another measure of a healthy community.

The Carver County Environmental Center records the total tonnage of hazardous household waste and electronics collected for recycling. The following table lists the tonnage for electronics recycled in the County and the combined total for hazardous household waste and electronics.

Hazardous Household Waste and Electronics Collected			
Year	Electronics Recycled	Hazardous Household Waste	Total Hazardous Household Waste and Electronics Recycled
2019	219 tons	251 tons	470 tons
2020	211 tons	276 tons	487 tons
2021	198 tons	311 tons	509 tons
2022	166 tons	341 tons	507 tons
2023	171 tons	304 tons	475 tons



## Connections Goal

Develop strong public partnerships and connect people to services and information.

### Social Services Standard Measures

**Workforce Participation (Rates (also known as Self Support Index):** The Minnesota Family Investment Program (MFIP) is the state’s public assistance reform program for low-income families with children. It helps families work their way out of poverty by focusing, supporting, and rewarding work. Direct benefits include food support and cash assistance. MFIP families also receive Medical Assistance (MA), childcare help, and employment and educational services. When most families first apply for cash assistance, they will participate in the Diversionary Work Program, or DWP. This is a four-month program that helps parents go immediately to work rather than receive long term public assistance benefits. Connecting MFIP/DWP participants to services and information so they can become self-sufficient through employment is one measure of strong public partnerships.



The table below reflects data from the Minnesota Department of Human Services on the percent of MFIP/DWP adult residents of the County who are working 30 or more hours per week or are off cash assistance three years after beginning the program.

<b>Workforce Participation Rate (Self Support Index) for MFIP/DWP Participants</b>	
<b>Year</b>	<b>Percentage Working or Off Cash Assistance After Three Years</b>
2019	39.0%
2020	11.9%
2021	22.8%
2022	27.5%
2023	NOT AVAILABLE

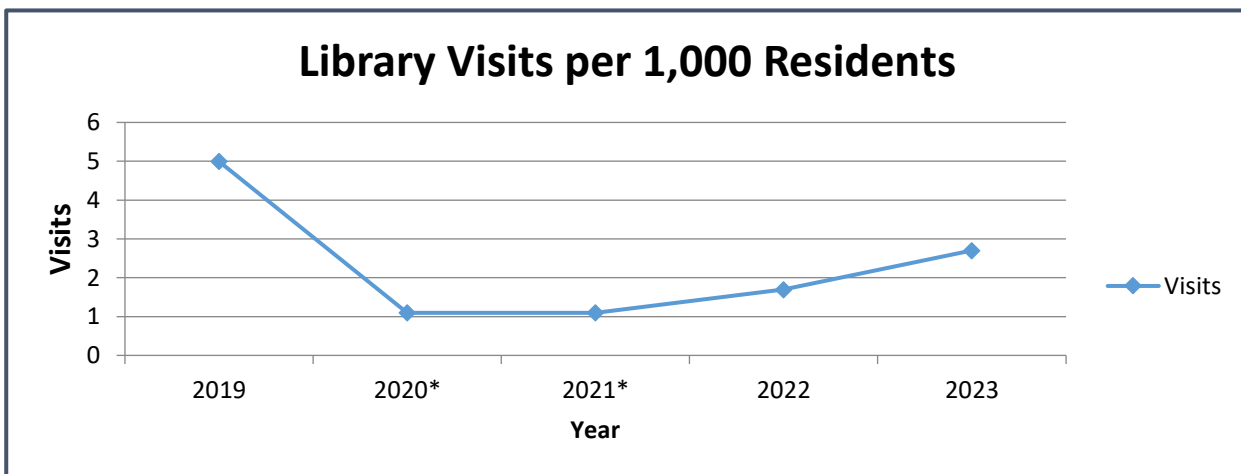
### **Library Standard Measures**

Library Use: Another measure of the County’s efforts to connect people to services and information is reflected in the number of annual visits to County libraries. The County’s Library System consists of six public branch libraries in the communities of Chanhassen, Chaska, Norwood Young America, Victoria, Waconia and Watertown, a law library at the Government Center in Chaska, and four express library locations in Carver, Cologne, Mayer and Victoria.

The following table reflects the number of Library visits using County records to compare the total population, total number of visits per year, and the number of visits per 1,000 residents.

<b>Library Annual Visits</b>			
<b>Year</b>	<b>County Population</b>	<b>Total Library Visits</b>	<b>Visits per 1,000 Residents</b>
2019	107,179	482,482	5
2020*	106,565	533,596	1.1
2021*	106,918	121,465	1.7
2022	108,626	182,719	2.6
2023	110,136	277,409	2.7

\* Impacts from COVID-19

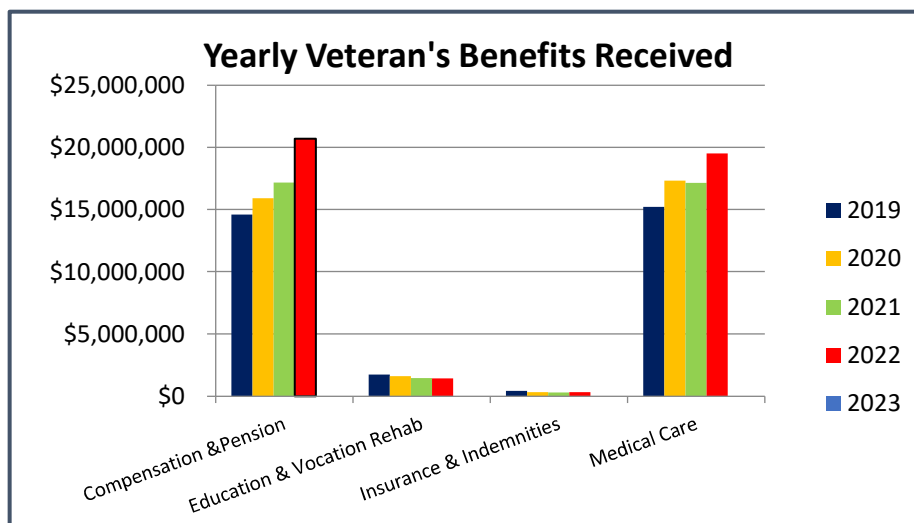
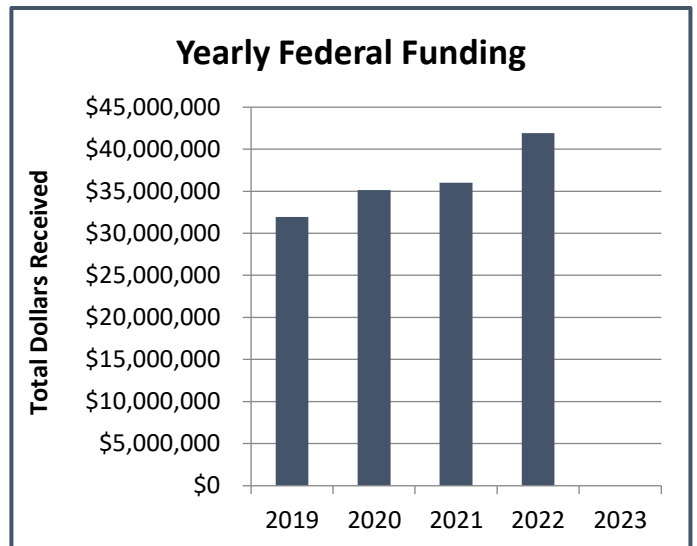
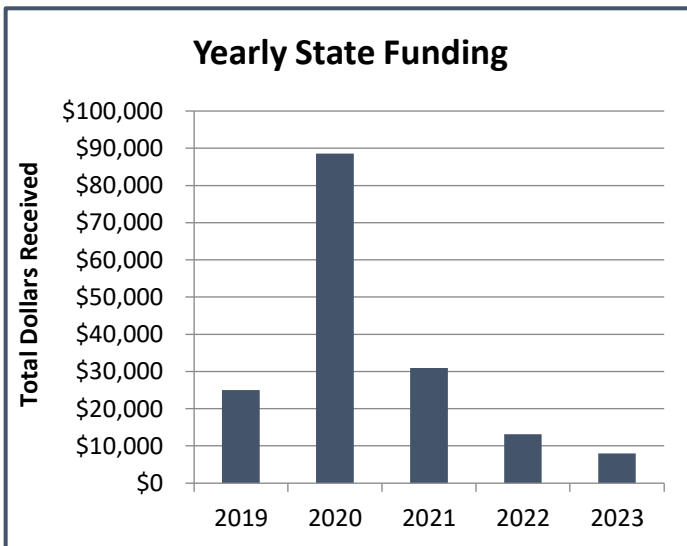


## Veterans Services Standard Measures

**Veterans Benefits:** A main purpose of the County’s Veterans Services Office is to connect veterans and their families with the benefits they are entitled to receive. One measure of the County’s ability to connect veterans to the services and information they need is reflected in the total number of dollars brought into the County as benefits for veterans. The table below reflects the totals for federal and state programs.

Veterans Benefits						
Year	Federal: Compensation & Pension	Federal: Education & Vocation Rehab	Federal: Insurance & Indemnities	Federal: Medical Care	State: Soldiers Assistance	State: Post 9/11 Service Bonus
2019	\$ 14,578,000	\$ 1,734,000	\$ 431,000	\$ 15,208,000	\$ 25,032	N/A
2020	\$ 15,908,000	\$ 1,592,000	\$ 326,000	\$ 17,319,000	\$ 88,579	N/A
2021	\$ 17,168,000	\$ 1,442,000	\$ 289,000	\$ 17,129,000	\$ 30,980	N/A
2022	\$ 20,683,000	\$ 1,411,000	\$ 313,000	\$ 19,495,000	\$ 13,160	\$ 310,000
2023	*	*	*	*	\$ 7,972	\$ 56,400

\* Federal VA numbers were not available at the time of issuance for this report.



# Finances Goal

Improve the County's financial health and economic profile.

## Financial Standard Measures

**Bond Ratings:** One indication of a county's financial health is its bond rating. Bond ratings are expressed as letters ranging from "AAA," which is the highest grade, to "C," also referred to as "Junk," which is the lowest grade. An issuer that is rated AAA has an exceptional degree of creditworthiness and can easily meet its financial commitments

Carver County's ratings shown in the table below were issued by Standard and Poor's (S&P) Rating Services. Carver County is one of six Minnesota counties that received an "AAA" rating. Carver County's rating is also higher than Minnesota's rating of AA+.

Bond Ratings	
Year	S&P Rating
2019	AAA
2020	AAA
2021	AAA
2022	AAA
2023	AAA

# Growth Goal

Manage the challenges and opportunities resulting from growth and development.

## Taxation Standard Measures

**Level of Assessment Ratio:** Carver County is among the fastest growing counties in the state. As the number of households in the County increases along with population growth, the challenge is to provide accurate property value assessments. The level of assessment ratio is an indication of the quality and accuracy of the County's property value assessments. It is based on the difference between a property's assessed value and the actual sale price of the property. If the ratio falls between 90% and 105%, the level of assessment is determined to be acceptable. The following table shows the level of assessment ratio for all property types.

Level of Assessment Ratio	
Year	S&P Rating
2019	95.8%
2020	94.3%
2021	94.1%
2022	95.0%
2023	95.7%

## **Public Works Standard Measures**

**Snow Plowing:** As the County’s population has increased, so has traffic on its County road system. One of the challenges the County faces is to meet the financial challenge associated with plowing 279 miles of roadway in a timely manner during snow events. The following table provides estimates of how much time it takes to plow all County roads each year.

<b>Snow Plowing - Hours to Plow County Road System</b>		
<b>Year</b>	<b>Range</b>	<b>Average</b>
2019*	6.00 - 15.50 hours	9.03 hours
2020	4.13 - 15.50 hours	7.22 hours
2021	4.50 - 13.50 hours	7.45 hours
2022	3.00 - 14.00 hours	7.57 hours
2023**	2.50 - 16.00 hours	8.60 hours

*\*The department was short staffed by 2 FTE for the majority of 2019*

*\*\*The department was short staffed by 2 FTE for 2023*

**County Pavement Condition Rating:** Another challenge brought about by increased use of the County’s road system is maintaining road pavement conditions. The Public Works Division uses a rating of the surface quality of the pavement known as the Pavement Condition Index (PCI). The PCI uses a scale of 0 to 100 in which a rating of 85+ is Excellent, 55-84 is Acceptable, and 0- 55 is Failed. The table below shows that the pavement conditions for all County Roads for each year.

<b>Average County PCI Rating</b>	
<b>Year</b>	<b>Pavement Condition Index Rating</b>
2019	76.4
2020*	73.2
2021*	75.4
2022	79.1
2023	78.1

*\*MnDOT digital pavement testing included exaggerated crack detection values that have been corrected in the 2022 data*