

Resource Information

Food Shelf/Groceries

1. **Bountiful Basket (serving Carver, Chanhassen, Chaska, & Victoria)** - Currently remains open and operating per usual. *Please refer the client to the food bank in their town first.
 - a. (952) 556-0244
2. **Friends For Life Food Shelf (serving Watertown)**
 - a. (952) 955-1980
 - i. Monday 6:00-8:00pm
 - ii. Tuesday and Friday 9:00am-Noon *By appointment only
3. **Southwest Carver County Food Shelf (serving NYA)**
 - a. (952) 467-1870
 - i. Tuesdays 12:30pm-6:15pm
 1. Can call ahead and see what is in inventory. Pick up on the curb outside of the food shelf.
 - ii. First Saturday of the month 10:00am-12:00pm
4. **Waconia United Food Shelf (serving Waconia)**
 - a. (952) 442-3878
 - i. Monday, Friday & Saturday 9:00am-11:45am
 - ii. Tuesday & Thursday 4:00pm-6:00pm
5. **His House** - see “Basic Needs” for more detail.
6. **Lisa Jacobson (The Forgotten Initiative)** - See Clint’s email on 3/16/20. Possibility to offer freezer meals.

Food Services:

7. Riverview Terrace Community Center (March 16th-March 20th)
 - a. Free lunches available for children 18 and under
 - b. 11:30am-12:30pm
 - c. Available curbside to be taken home while minimizing contact
 - d. There are supports available to have the lunches delivered:
 - i. Nutrition@district112.org
 - ii. 952-556-6150
8. Clover Ridge Elementary School (March 16th-March 20th)
 - a. Free lunches available for children 18 and under
 - b. 11:30am-12:30pm
 - c. Available curbside to be taken home while minimizing contact
 - d. There are supports available to have the lunches delivered:

- i. Nutrition@district112.org
 - ii. 952-556-6150
9. Central Public Schools (District 108)
 - a. Serving breakfast and lunch bags Monday-Friday, 7:00am-9:00am until the shutdown is over.
 - i. Central Elementary,
 - ii. Kurious Kids pre-school in Cologne: 106 Paul Avenue South,
 - iii. Hamburg Fire Hall: 181 Broadway Avenue, Hamburg, MN
10. Bakery on Main in Waconia is offering free breakfast to children if messaged.
 - a. 136 W. Main St. Waconia, MN 55387
 - b. 952-442-4447
 - c. Open Tuesday-Saturday 6am-12pm; Sunday 7am-12pm
11. Pangea Cafe in Waconia is offering free lunch and breakfast to children.
 - a. 37 W 1st St. Waconia, MN 55387
 - b. 952-300-8604
 - c. Open 7am-3pm
12. Mario's Italian Kitchen in Watertown is offering support for lunches
 - a. 201 Lewis Ave S. Watertown, MN 55388-4503
 - b. Direct message over Facebook
 - c. 952-955-2115
 - d. Open 6am-9pm
13. Other known restaurants providing food to children while schools are closed:
 - a. <https://www.fox9.com/news/twin-cities-restaurants-offer-food-for-kids-during-school-closures> *May be changing due to recent state-wide closures
 - b. <https://www.kare11.com/article/news/health/coronavirus/here-are-the-restaurants-serving-free-meals-to-kids/89-a77e8917-c84d-4111-a873-0db0bb946677> *May be changing due to recent state-wide closures

Basic Needs:

- **Crisis Nursery 612-839-5101 (24 hour hotline, clients must be the caller)** have diapers, wipes, etc., able to deliver items to people's front steps. Not going into the office. May have ability to deliver to people who are not mobile. Childcare limited to essential workers. Paperwork over the phone. Placements as needed. Counseling and resources available over the phone. Parents helping parents (support group), zoom starting up soon.
 - No cleaning things as this point.
- **Community Action Partnership** - housing assistance through subsidies and emergency removal instances, have a TON of hotel funding! Shelter in place. Abundance of funding.
- **Love INC** - Still providing some services

- Food and Gas cards will continue to be available to clients.
- Will continue to fill requests and make deliveries to client's homes for: Mount Olivet West Personal Care Products Ministry, St. Victoria Cleaning Supplies Ministry, Living Christ Diaper Ministry, Westbrook Loads of Love Laundry Ministry
 - Volunteers making deliveries will not enter the homes, shake hands or have other physical contact with clients. An adult will need to be home to receive the delivery.
- The following ministries will use discretion until safety concerns are reduced: Chaska Moravian Linen Ministry, East Union Towel Ministry, Lake Auburn Vacuum Ministry, Meadow Spring Bicycle Ministry, St. Hubert Birthday Bag Ministry, Crown of Glory Kitchen Essentials Ministry
- Requests for help from the following gap ministries will be taken, but deliveries will be on hold until safety concerns are reduced: Valley Free Bunk Bed Ministry, St. Hubert Baby Care Ministry, Furniture from Furnishare
- **Xcel Energy** - Not shutting power or gas off because of unpaid bills
- **Families Moving Forward** - accepting new clients again.
- **His House** - Willing and able to deliver basic necessities, including food, to clients experiencing a need related to COVID-19. The best way to reach Martha is via text at 612-325-4693. His House has a policy in place to connect directly with the client via phone to coordinate the drop off outside of their home. There will be no face-to-face contact with anyone in self-isolation. His House is coordinating four collection points (Norwood Young America, Chaska, Waconia, and Excelsior) for basic necessities throughout the county that are unavailable in stores right now (e.g., toilet paper).
- **Lisa Jacobson (The Forgotten Initiative)** - see Clint's email on 3/16/20. May offer financial assistance.
- **Walgreens and CVS** - are offering free prescription delivery during this time.

Housing/Shelter:

- **Evictions** - MN has currently put a "halt" on eviction hearings as they are deemed low priority.

Financial Resources:

- **Unemployment** access has been simplified and expedited. For news and to apply, visit: <https://www.uimn.org/applicants/needtoknow/news-updates/covid-19.jsp>
 - Will have updates regarding Federal Stimulus package when available.
- **Small Business Emergency Loan Program:** The Minnesota Department of Employment and Economic Development (DEED) is creating an emergency loan

program to help Minnesota small business owners who need immediate assistance to meet their families' basic needs during COVID-19 closures. More information about the program is available at:

<https://mn.gov/deed/business/financing-business/deed-programs/peacetime/>

- **Small business Administration Loans:** Minnesota businesses negatively impacted by COVID-19 can now apply for low interest SBA loans. Governor Walz requested an Economic Injury Disaster Loan declaration earlier this week and the SBA opened applications online March 20. Businesses can apply for loans to pay fixed debts, payroll, accounts payable and other bills that can't be paid because of the disaster's impact. For more information and to apply please visit the SBA website: <https://disasterloan.sba.gov/ela/Information/EIDLLoans>
- **Non-profits:** MN DEED may be able to provide cash advancements during this time.

Childcare Resources:

1. **Governor Walz** has asked licensed family and center-based child care providers to stay open, if at all possible, to serve families of emergency workers. More than 1500 providers are doing so.
2. **Emergency workers** can call 1-888-291-9811 to find nearby providers.
 - a. Most up-to-date information can be accessed at mn.gov/childcare
3. **Eastern Carver County Schools** will offer childcare for district or charter enrolled children ages three-fifth grade starting March 18th for families of healthcare workers and other emergency providers.
 - a. No meal service during spring break (March 23rd - March 27th)
4. **Community Action Partnership/Crisis Nursery (612-839-5101)** - attempting to continue with child care placement for "essential" workers. 24 hr helpline will stay open, approaching things on a case by case basis but will do what they can to help families. Attempting to provide
5. **Crisis Nursery (Minneapolis)** - Only serving Hennepin County residents. Are in meetings to determine how to move forward, changes may be made as soon as 3/17.
6. **Play Works** (<https://www.playworksfun.com/>) - Currently, no changes have been made to contracted childcare at Playworks. However, hourly drop-off, family play in the atrium, and bookings of new birthday parties are suspended for now.

Employment:

- **Career Force:** currently closed for in person support but services will be online starting Friday, March 27th at 8am.
 - <https://www.careerforcemn.com/chaska>

Internet/Data:

- **AT&T** is offering 60 days free internet to low-income families who are in the National School Lunch or Head Start Programs (\$5-\$10/month thereafter).
 - **Need to apply** online by April 30th: see info about their COVID-19 response at <https://about.att.com/pages/COVID-19.html#consumers>
 - Also, AT&T will not terminate service for inability to pay, will waive late payments fees, waive domestic wireless plan overage charges for data, voice or text, and will keep all Wi-Fi hotspots open.
- **Comcast** is offering free internet for 60 days to low-income families that are on any form of federal assistance. Client will receive a self-install kit and can buy a computer for just \$150.
 - Call: Comcast (english): 1-855-846-8376; Comcast (spanish): 1-855-765-6995
 - Pause on all data caps, no late fees or disconnections for 60 days.
 - Comcast has made all of its XFINITY Wi-Fi hotspots available for free to everyone in the nation for the next 60 days
 - This is a map of free locations in the surrounding area: <https://wifi.xfinity.com/>. Just type in the desired zip code.
- **Century Link** is lifting data limits and won't terminate late customers for 60 days.
- **Charter/Spectrum** is offering the first 60 days free to new student, k-12 and college, and teacher households
 - Call 1-844-488-8395
- Many **phone carriers** are offering unlimited data for the next 60 days
 - Families who need access to the internet could use their phone to create a personal hot-spot at home (i.e. eLearning taking place for schools soon).
 - Phone companies have pledged not to cancel phone service regardless of pay for next 60 days and to keep all wi-Fi hotspots open to the public.

Service Availability:

- **Nystrom Minnetonka** - Currently open and continuing w/ planned appointments unless client has been individually contacted.
- **Cedar House Inc. in Jordan** - Still open and continuing w/ appointments.
- **First Street Center** - will continue with services by over the phone or through WebX.
- **Dental Associates of Savage** - closed except for some emergency things. Call to confirm first before visiting.
 - Call 952-440-2292
- **Community Action Partnership/Crisis Nursery** - Parent groups on hold for now.
- **Sequel Youth and Family Services** - Will be postponing all off-campus visits, activities, and outings, as well as all travel to and from the facility for students and families.

Effectively, will operate as a closed campus until further notice. Making efforts for extended phone calls and video conferencing.

- **All In One Translation Agency** – interpreters still available over the phone using virtual conference rooms.

Supervised Visits:

- **FiTs** - visits are currently suspended.
- **MN Families United** - Will be suspending in home visits, out of home visits would be at the discretion of the families involved/would be looked at on a case by case basis. Stacie will be contacting Michelle with any updates.
- **Creative Ideas:**
 - **Books** that record parents' voices and can be given to children.

Drug Testing:

- **Minnesota Monitoring:** New Hope remains open but Cologne has closed for now.
 - New Hope: 763-253-5401
 - Cologne: 952-466-2235

Health

Public Health: Provides public health programs and services including low cost immunizations and health education, assistance connecting with local resources and requests for health data.

- www.co.carver.mn/publichealth
- (952) 361-1329

Crisis Lines:

- **Crisis Text Line:** free service with live, trained Crisis Counselors who respond to any crisis via text.
 - Text HOME to 741741 and they will contact you
 - <https://www.crisistextline.org/>
- **Community Action Partnership/Crisis Nursery (612-839-5101)** - 24 hr helpline will stay open, approaching things on a case by case basis but will do what they can to help families.

School Resources:

- **Scholastic-** Learn at Home Program, “This free resource provides your children with 20+ days of exciting articles and stories, videos and fun learning challenges”. For more info: https://classroommagazines.scholastic.com/content/dam/classroom-magazines/magazines/support/scholastic-at-home/LAH-letter-families_rev.pdf

Other Services/Benefits:

- **Be the village - Carver County** - Facebook group meant to connect people in the area with resources during COVID-19.
- **Carver Life** - Facebook group with lots of information on local resources and volunteers.
- **COVID19-Delivery TC Metro #10 Carver County** - Facebook group of community members volunteering services to deliver goods to the elderly, immuno-compromised and quarantined within the Twin Cities Metro Area.
- **Chaska and Chanhassen Libraries** - close on March 18th.
- **Lisa Jacobson (The Forgotten Initiative)** - see Clint’s email on 3/16/20. May offer online tutoring.
- **TransitLink** - still operating. Please only use for essential needs.
- **SmartLink** - is helping out to deliver medical needs, food needs, personal hygiene, and may be pick up food.
- **Down Dog Yoga App** - currently free yoga app that offers online classes from 2-40 minutes.
- **Hazelden Apps** - offering their apps for free during this time to help folks cope. Visit <https://www.hazelden.org/store/publicpage/mobile-apps>.

New Updates

- If you need assistance finding food, paying housing bills or other essential services, dial 2-1-1, 651-291-0211 or 1-800-543-7709 or Text ‘MNCOVID’ to 898211 and a Certified Community Resource Specialist from the United Way will help to locate available resources in your area.
- https://mn.gov/deed/newscenter/press-releases/?fbclid=IwAR0_J43ZrM5yMIO7J2WISM7fb7wXHYFOT3djg7BepCtp7S_H7bQCmlkkGY8#/detail/appId/1/id/423790

Policy Updates:

- **Public Charge** (for immigrants) does not apply during resting, treatment, and preventive care related to COVID-19.
- Governor Walz has asked **licensed family and center-based child care providers** to stay open, if at all possible, to serve families of emergency workers. More than 1500 providers are doing so.
- **Evictions** have been halted.

