

Carver County Board of Commissioners and Division Directors Strategic Planning Meeting

May 17, 2022 – 9:00 a.m. Carver County Justice Center Oak Lake Conference Room

| 9:00 am - 9:10 am | Introductions, Commissioner Degler |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 9:10 am - 10:30 am | 2023 Budget, Long Term Financial Plan and Budget Stabilization Account Request Overview, County Administrator Hemze and Property and Finance Director Frischmon (to be distributed Monday) |
| 10:30 am - 10:40 am | Break |
| 10:40 am – Noon | 2022-23 Strategic Plan Review/Board Input, County Administrator Hemze (see attached) |
| Noon | Lunch |

David Hemze County Administrator

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|
| | | Communities | | | |
| | Promote community connectedness through partnerships with community organizations, schools and governmental agencies. | Continue to evolve and expand legislative priorities and advocacy efforts to accomplish County goals. Continue working with Community Development Agency, to market the County as a top business and tourism destination Continue working with CDA, Cities and Townships on ensuring affordable housing stock exists to support a robust, diversified workforce. | Ongoing | Developed 2022 legislative priorities, reviewed options for State lobbyist and decided to wait until 2023 legislative session, renewed contract with Federal lobbyist. | David Hemze All Division Directors |
| 2 | Improve recruitment and retention of public safety professionals. | Work with legislators to create new on-ramps to peace officer licensure. (Presented to legislators Jan 2022) Negotiate successor CBAs to ensure competitive, performance-based compensation packages that accelerate an employee's wages proportionate to value added. Adjust/change workplace practices to recognize changes in the workforce attitudes toward work/life balance. Explore cadet-type programs for detention deputy and/or 911 Dispatcher. Create internal career paths and structures. | 2022-2023 | | Jason Kamerud Kerie Anderka David Frischmon David Hemze |
| 3 | Provide responsive services and appropriate resources to non-criminal calls for service (e.g., mental health, medical, civil matter). | Increase crisis co-responder personnel. (RBA in process Mar 2022). Assess development of journeyman crisis workers in Dispatch. Evaluate call for service data to determine actual impact/cost of response to non-criminal calls for service. Assess viability of civilian personnel to respond to non-criminal calls for service. | 2022-2023 | | Jason Kamerud Rod Franks Kerie Anderka |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| 4 | | Determine preservation needs and costs for existing Parks assets Identify and prioritize known parks and trails enhancement/development projects. (New projects). Identify and prioritize master plan needs for existing and future regional parks>Baylor, Miller Lake etc Identify and prioritize master plan needs for trail corridors> Highway 41 Ravine, Victoria to Waconia, etc Determine budget scenarios and incorporate in county long term financial plan. | 2022 | | Lyndon Robjent David Frischmon |
| | and their families . | Implement periodic program evaluation techniques to ensure that staff is effective in meeting the needs of the community. Operate an efficient transportation program which assists veterans in attending VA Medical Center appointments. Find ways to identify and serve previously unknown veterans in the County. Continue to explore ways to expand participation in Carver County Veterans Treatment Court for justice-involved veterans in Carver County. | Ongoing | Worked with County IT staff to develop a more advanced CRM database (Veteran Records Manager) which increases the ability to track work completed with various data including type, amount, time, and quality. | Nick Koktavy |
| 6 | | Build and enhance community supports and interventions around nutrition and food availability. Ensure availability of food resources to those in need due to COVID-19. Work collaboratively with partners to address pandemic related, and long term food insecurity. | Ongoing | Through SHIP activities, grants, and other partnerships, Public Health workers have begun to engage community partners, schools and Environmental Services. Build and maintain relationships with community partners for food distribution. Continue program funding for Humanity Alliance to distribute healthy weekend meals to county residents. | Rod Franks |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|--------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| 7 | Enhance the general overall mental health of Carver County. | Continue to increase use telehealth or virtual presence instituted as a response to COVID-19 to provide safe and effective mental health care to clients. Establish dependable and sustainable psychiatric services. Explore opportunities for partnerships for increased psychiatry services, in addition to in house possibilities. Expand mental health services to meet the growing needs of Carver County children, and youth. Expand Day Treatment services to elementary age, enhance school linked mental health services. Expand staffing levels as indicated to meet growing demand. Public Health and Behavioral Health combine strategies to address building mental wellness on an individual and community basis. | 2022-2023 | Have developed infrastructure and protocols for virtual therapy. Have increased utilization of teletherapy, and are looking to expand this services to meet need. Current legislature ahs passed legislation to continue waivers allow the continuation of many virtual services. Telehealth psychiatry services have been increased to meet demand. Efforts continue to attract in house psychiatry services. Conversations have occurred with area School Districts regarding expansion of Day Treatment services to include elementary age children. East Union Elementary has been identified as a potential location. Financing conversations have occurred. Have started the Communities of Belonging initiative. are using data from pandemic response and CHIP assessment in planning mental health response. | Heather Goodwin |
| 8 | Address issues of available, affordable, and sustainable housing for those experiencing or leaving homelessness. | Expand supportive housing options for homeless population. Create greater housing security for those experiencing difficulties, especially the unsheltered. Continue to provide housing assistance for those impacted because of COVID-19. | | Have expanded shelter options to meet need during pandemic and recovery period. Obligated funding to the Carver County CDA to use in building out affordable and sustainable housing options within the county for adults and families with low income, seniors, and persons with disabilities. Increased the FTE of the Housing Unit to meet the management responsibilities of increased demand. | Heather Goodwin |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| | wellness, and safety of the child. | Implement a preventive Home-Based service approach to support families before the crisis. Implement a Multi-Systemic Home-Based service approach to support families in crisis. Utilize Out of Home Placement as an option of last resort after home-based efforts have failed. | 2022-2023 | | Heather Goodwin |
| 10 | education and job search assistance to job | Assist employers with developing new hiring and retention practices. Hold industry-driven job fairs. Partner with education institutions to offer training and retraining to job seekers. Facilitate connections to transportation and childcare to mitigate barriers to employment. | | Have continued the "Employer of the Day" program in the CareerForce Center. Started partnerships to build career pathways programs. Have placed a CareerForce Counselor onsite at the Humanity Alliance Lodge. Engaged in partnership with District 112 to explore youth employment training in construction/trades careers. | Heather Goodwin |
| | | Connections | | | |
| | Work with justice partners to implement the Court Hearing Officer position to handle misdemeanor and traffic offenses . | Work with the Judges and court administration to implement the hearing officer position and communicate with our justice partners on the new change. Monitor and communicate the county attorney's office's policies on plea negotiations and case resolutions to the court and hearing officer. | | The Court hired a hearing officer where the county attorney's office participated in the hiring process. The county attorney's office provided a detailed guide of our policies and recommendations on plea negotiations. The hearing officer will begin handling cases in 2022. | Mark Metz |
| 12 | County and other public and community support | Expand the County's broadband fiber optic cable network through CarverLink to meet the growing needs of participating agencies. Implement Connect Up Carver initiative to reach unserved and underserved properties in the County. | Ongoing | | Nick Koktavy |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned | | | |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------------------|--------------|--|--|--|
| 13 | Explore additional ways to enhance library customer service and make libraries more accessible. | Research options for a fine reduction/access free service. Institute the Virtual Library Card in all Carver county school districts. Explore options for unstaffed extended hours. Develop and present library events and programs in person, virtually and/or hybrid based on community needs. Host staff and patron focus groups to discuss community needs. | Ongoing | | Nick Koktavy | | | |
| 14 | Develop technology infrastructure , and applications to provide better service and communication to the Carver County community and to raise productivity. | Continue to enhance IT Project Management software to help track tasks, IT resources, and portfolio management to increase project visibility and success within the organization. Implement IT Strategic Plan, including increased external "Cloud" hosting and improvements in IT structure, management, customer service and communications, core technologies, data integration, and the development of high- level business intelligence. Virtual desktop enhancements and hardware stabilization to support remote working. (VDI Enhancements and Roadmap). Support hybrid work environment with technology (video conferencing). Upgrade Wifi in County facilities to support business needs. | Ongoing | | Nick Koktavy | | | |
| 15 | Continuously advance cybersecurity protections. | Train and provide resources to employees on cybersecurity threats. Advance hardware security protections. Develop security procedures to mitigate daily risk of cyberattacks. | Ongoing | | Nick Koktavy | | | |
| 16 | Increase communication by raising and enhancing public and employee understanding of County services and resources. | Make additional improvements to the County's website to improve the user's experience on our site. Explore opportunities for customers to conduct additional business through our website. Make more County services available through electronic services (eGov). Refine and implement communications strategic plan. Continue to enhance our social media presence. | Ongoing | | Nick Koktavy | | | |
| 1 | Culture | | | | | | | |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| 17 | Continue to develop a consistent leadership approach at all levels in support of County goals and vision. Support positive organizational culture development , through effective leadership engagement at all levels. | Continue to build on effective discussions and communication with all levels of County leadership. Align mid-level management methods and approach with organizational goals and vision. | Ongoing | Work continues to develop effective union relationships and engage with County management to discuss challenges, goals, and strategies for effective supervisory and management leadership at all levels. Work to provide continued leadership development and communication opportunities also continues. Development of additional management training and development sessions based on discussions with the supervisory and management Association was paused in order to allocate resources to pandemic response. However, future focus on this area is planned. | All Division Directors |
| 18 | Continue positioning the County to attract, develop, and retain a well-qualified, diverse workforce that reflects our community and is prepared to deliver excellent service, responsive to community requirements. | Encourage staff engagement, achievement, and effective teamwork, including engagement of remote workers and dispersed teams. Continue to build a professional, respectful, and welcoming, performance-based and service-oriented culture. Create a culture of learning, wellness, innovation and continued personal and professional growth, positioning employees to deliver a high level of service to the community. Continue to support, develop, update, and invest in the elements necessary to attract and retain a well-qualified workforce in a highly competitive labor market, including but not limited to: focus on and investment in competitive compensation and benefits; staff training and development; workplace culture and environment; continued prioritization of workplace safety and health; effective supervisory and leadership strategies and approaches; effective performance management; and innovation and technology investment. | Ongoing | | All Division Directors Kerie Anderka David Hemze |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|-------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------------|--------------------------------|
| 19 | Improve community trust through employee accountability. | Increase use of measurable data as part of employee evaluations. Provide additional training for supervisors & managers to further develop employee performance management skills. Consider accountability language during CBA negotiations. Leverage technologies to accurately capture performance data (e.g., BWCs, in-car camera systems, GPS). [Completed 2021 w/ practices under review in 2022.] | Ongoing | | Jason Kamerud Kerie Anderka |
| 20 | Create a culture of innovation | Further raise employee engagement in Innovative methods, spark more innovations and cultural change, and improve measurement of results. Support a culture where the above can be facilitated in work environment more focused on remote working and teleworking. Look to build and enhance business processes and structures that increase efficiencies in a remote/telework structure. Focus innovation processes to continue promoting front- line workers' ability to bring forward ideas that improve current work processes. | Ongoing | | Nick Koktavy |
| 21 | Continue to seek out and implement resource saving measures and develop a coordinated message promoting these efforts. | Identify and assemble existing efforts and potential new ways to reduce the County's use of resources including seeking cost savings in energy use, and waste generation and collection. Promote County efforts that reduce costs and resource use. Explore options for vehicle charging stations. Explore cost-benefit of electric vehicles. | 2022-2023 | | Nick Koktavy Lyndon Robjent |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| 22 | Address the health disparity of Carver County residents experiencing poverty, as well as those negatively impacted by the COVID -19 pandemic. | Use the Community Health Worker position to continue to build and enhance relationships with those individuals and communities living on little. Work with healthcare and clinic partners to ensure access to health care. Utilize information gained from the County Health Assessment to work with communities and individuals to reduce health disparities in Carver County. | Ongoing | The Community Health Worker continues to engage and outreach to the Latino community. Public Health strike teams are ensuring that those in need of pandemic health assistance are being helped. Carver County Public Health has partnered with District 112 in support of community liaison position to outreach to disaffected individuals and communities. | Heather Goodwin |
| 23 | Components of Culture (and "Best Place to Work") Lens: Strenghthen our workplace culture to "win the war on talent" through intentional commitment and invest in people and culture. | organization: Values Base, Purposeful Work, Engagement & Calrity, Equipped/Resourced, Rewards, Gratefulness & | Ongoing Annual report to Board | | All Divison Directors David Hemze |
| 24 | Inspect What We Expect: Develop clearer expectations and success measures. | standards are being met (e.g. work from home productivity, out of office signatures, responses to requests, etc.). | Survey annually starting Q1 2023; other itemsend of 2023 | | All Divison Directors David Hemze |
| | | Customer Service | | | |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| 25 | Maintain preparedness and demonstrate a nimble approach to support effective service delivery and incorporate adjusted strategies as needed in the event that additional COVID-19 variants or other critical challenges threaten to affect continuity of operations and effective delivery of services throughout the community. | Continue to monitor new developments and assess potential impact on the workforce, business operations, and service delivery. Continue to consider the needs of more vulnerable community members and provide appropriate and/or flexible options to meet the service delivery needs of all community members. Develop and timely implement appropriate responsive strategies to emerging challenges. Maintain appropriate level of investment in cross-training and flexible workplace approaches, continue to advance and build on technology-based capabilities, periodically review and update COOP documentation, systems, and strategies. | 2022-2023 | | All Division Directors Kerie Anderka David Hemze |
| 26 | Develop a consistent means and personnel to respond to data requests. | Examine/evaluate data redaction tools. Update/define retention practices for miscellaneous data not included in the data inventory and/or records retention schedule. Evaluate feasibility of creating a data practices specialist position in the Sheriff's Office. Review resources needed to coordinate data requests. | 2022-2023 | | Jason Kamerud Mark Metz Kerie Anderka |
| 27 | Transform Health and Human Services' delivery model to administer efficient and excellent services, with intercultural competency, that are responsive to the community and promote engagement and belonging. | Equip all HHS staff with the tools and skills to best serve an ever-changing population that present with very complex, co- occurring circumstances. The overall goal is to provide a learning series around effective communication, evaluating structural barriers, and establishing a cultural framework with integrated policies and procedures that meet the division's vision of having a safe, welcoming organization where customers feel valued, leaders see its services through the lens of the customer, and the service delivery model supports a pathway for all to thrive. | | HHS contracted with YMCA of the North to provide this training. HHS leaders, select staff from Employee Relations, and HHS Equity & Inclusion Committee members completed phase one of the learning series titled, "Equity Leadership Institute" SeptDec. 2021. That same group completed phase two of the learning series titled, "Transforming Workplace Culture" from Jan.–May 2022. HHS offered the phase one training to the remaining 240 frontline HHS staff in six different cohorts. The first cohort started in April 2022, running through 2022. | Heather Goodwin |
| | | Finance | | | |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|--------------------------------------------------|-------------------------------------------------------------|-----------|--------------------------------------|-----------------|
| 28 | Balance the increasing service needs from the | Develop the County Administrator's Recommended 2023 | 2022-2023 | | David Frischmon |
| | fastest growing county in the State with | Budget by balancing citizen service needs with property tax | | | |
| | taxpayers limited financial resources while | impacts. | | | |
| | residential 2023 property values increase on | | | | |
| | average over 20%. | | | | |
| 29 | Seek Federal and State grants and appropriations | 1. Submit TAB Regional Solicitation Applications - April | 2022 | | Lyndon Robjent |
| | for transportation projects. | 2. DOT BUILD app for 212 -April | | | |
| | | 3. Federal earmarks requests for Highway 5 -May | | | |
| | | 4. Meet with delegation. | | | |
| | | 5. HSIP (safety) grants - June | | | |
| | | 6. State bonding - 82nd, Highway 5 - active | | | |
| | | 7. TED, LPP - summer, fall | | | |
| | | 8. Corridors of Commerce - Hwy 5 2022, 2023 9. Others as | | | |
| | | available | | | |
| | | Growth | 1 | | |
| 30 | Develop Lake Waconia Regional Park | Mainland: | 2022-2023 | Master Plan done 2 rounds of | Lyndon Robjent |
| | | 1. Construct Waterfront Service Center Building (Fall 2022 | | bonding secured (\$1.5M, \$2.5M for | |
| | | start) | | Phase 1 & 2) Phase 1 development | |
| | | 2. Seek additional state bonding for Phase 3. \$2.25 M | | complete (grading utilities) Phase 2 | |
| | | requested. | | development (WSC Building) design | |
| | | 3. Budget county match | | complete. In bidding phase. | |
| | | 4. Design Phase 3 improvements (Playground, trails, docks, | | | |
| | | other amenities) | | | |
| | | 5. Construct Phase 3. | | | |
| | | 6. Determine scope of additional future development. | | | |
| | | Consulational | | | |
| | | Coney Island: | | | |
| | | 1. Construct vault latrines (2022) | | | |
| | | 2. Design and construct additional trails | | | |
| | | 3. Determine next steps for future amenities. | | | |

| No. | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|-----|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------------------------------------------------------------------------------------------------------------------|----------------|
| | Transportation Plan | Refine implementation plan to consolidate projects to reduce traffic and community disruption. Complete preliminary engineering of combined projects on Highway 5 from 78th St through Highway 41 and Rolling Acres Road from 5 to Interlaken. RFP in June 2022. Engage public and policy makers. Seek federal and state funding with the goal to construct this section of Highway 5 (including Lake Minnewashta causeway bridge) in 2025. Secure state bonding for CR 18 (82nd Street) with the goal to construct in 2024-2025. Determine county funding including potential bonding needs. 7. Continue development of remaining projects on Highway 5 and the rest of Rolling Acres Rd | Ongoing | Completed AATP study Hired Program Manager Secured \$10m grant and \$2m earmark. Submitted state bonding requests | Lyndon Robjent |
| 32 | to Norwood Young America. | Complete environmental study, engineering, public engagement, and property acquisition for Phase 2 (Benton Township) from Cologne to NYA. 2022-2023 Seek federal grants (BUILD) to reduce county cost share. Finalize cost estimate. Determine if additional funds needed beyond current budget to include interchange and CR 53 (Bongards) Construct in 2024 | 2022-2023 | Funding secured. Project development ongoing Developing alternatives for Bongards interchange | Lyndon Robjent |
| 33 | meet growing and changing community needs. | Evaluate community needs for library service in each community in Carver County. Partner with each city to determine capacity to support varying types of library service. Build new, enlarged library building in Chaska. | Ongoing | The City of Chaska has held focus groups and plans more. The City and County are in talks about a new library. | Nick Koktavy |
| 34 | | Review existing Environmental Center service models and annual collection events. Analyze participation rates, material trends, and future population growth to determine how long the Environmental Center can continue to operate at the current site, if operational changes are needed to extend the life of the facility, and if/when a new facility is necessary. | 2022-2023 | Upcoming Board Work Session | Nick Koktavy |

| | Objectives | Tasks | Time | Progress to Date/Notes | Assigned |
|------|----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|
| | Enforcement process. | Continue to enhance/improve upon current enforcement process through improvements to complaint tracking, more enforcement of permit deadlines, annual reviews, use of sureties. Pursue adding staff resources. Establish an enforcement procedural guidelines document to ensure consistency with county staff review. | 2022-2023 | March 22, 2022 County Board Work Session | Nick Koktavy |
| | CCWMO operations and explore collaboration opportunities with the Land Mgmt. and Env. Services Depts. | Restructure the PWM dept. Explore communication and education/ innovation needs across the Land, Water, Environment depts. Continue to enhance technology solutions for program operations Seek collaboration opportunities with PW regarding stormwater inspections. | 2022-2023 | | Nick Koktavy |
| | accommodate growing and changing citizen | Reassess the master space plan given the impacts of COVID19 and teleworking. Update spaces to accommodate teleworking impacts. | Ongoing | | Nick Koktavy |
| | work and live in Carver County | Coordinate stakeholders including SouthWest Transit, SmartLink, Met Council and County HHS. Determine system improvements and enhanced collaboration. Identify funding sources and options. | 2022-2023 | Stakeholders have continued to meet, transit user/rider survey completed, transit provider survey completed, results and approach prepared for Board review. | Nick Koktavy Heather Goodwin Lyndon Robjent |
| Key: | | | | | |
| | Communities | | | | |
| | Connections | | | | |
| | Culture | | | | |
| | Customer Service | | | | |
| | Finance | | | | |
| | Growth | | | | |
| | | | | | |